1. List Collector - [ServiceNow Tips & Tricks: Making List Collectors More Useful - Covestic - A Milestone Company](https://www.covestic.com/blog/servicenow-tips-making-list-collectors-useful/)
2. Options on checkboxes - [Edit the "option" label above checkbox variables - Support and Troubleshooting (servicenow.com)](https://support.servicenow.com/kb?id=kb_article_view&sysparm_article=KB0853625)